Our operators work on a 4-week cycle, with some customers having their bins cleaned fortnightly whilst others only monthly - the calendar below details our 4-week cycle so you will know when to expect us

		JA	NUA	RY (2	2023)		1	FEBRUARY								MARCH							
S	Μ	Т	W	Т	F	S	1	S	Μ	Т	W	T	F	S		S	Μ	T	W	Т	F	S	
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29	30	31						26	27	28						26	27	28	29	30	31		
		/	APRIL	_]	MAY								JUNE							
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23	24	25	26	27	28	29	ļ	28	29	30	31					25	26	27	28	29	30		
30																							
			JULY	·				AUGUST								SEPTEMBER							
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OCTOBER								NOVEMBER								DECEMBER							
S	Μ	Т	W	Т	F	S		S	Μ	T	W	Т	F	S		S	Μ	Т	W	T	F	S	
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							l									31	we	will be	e close	d unti	l 15/01	/24	
Sin	nply	✓ th	e we	eks	that y	your	bins	are s	sche	duleo	d to k	oe cle	eaneo	d (cor	ntact	us if y	ou are	e unsi	ure of	whick	n wee	ks)	
	WEEK A						WE	EK B				WEEK C						WEEK D					

Here are a few frequently asked questions - for more information please call, e-mail or visit our website

- Q. When do you normally clean the bins?
- A. Normally on the same day they are emptied, although sometimes on the following day if we have had to reschedule our rounds due to limited light, bin quantities or unexpected delays.
- Q. Which bins will you be cleaning on the weeks you visit?
- A. Typically, the bins that have been emptied that week (others by prior arrangement).
- Q. What time will you normally be cleaning our bins?
- A. Our rounds change daily so anytime between 8:00am and 7:00pm although, ideally soon after being emptied.
- Q. What happens if I am on holiday or my bin is not going to be available?
- A. Please let us know if your bins are not going to be available for any reason if your wheelie bins are not made available to be cleaned, standard charges will apply if we have not been notified in advance.

To enable our operators to clean your wheelie bins, please ensure they are easily identifiable as your wheelie bins, are left kerbside after being emptied by the bin men and remain empty until cleaned

To avoid any charges, please advise us if your bin is not going to be available for any reason